

## ACCESS Community Partnerships

### Examples of Community Partners

- Aging Resource Centers,
- Child Advocacy Centers,
- Community Centers,
- County Public Health Departments,
- Domestic Abuse Centers,
- Faith-Based Organizations,
- Food Banks,
- Homeless Organizations,
- Hospitals,
- Libraries,
- Public Schools,
- Social Services, and
- Workforce One Stops.

### Partnerships & Liability

- DCF remains the designated state agency to determine eligibility for program services/benefits. DCF maintains associated liability for such.
- Partner Agencies remain liable for issues related to the physical community partner site.

The Department is committed to investing in services that work, making a positive, measurable difference in people's lives, and helping communities become safe, stable, supportive places for children and families. To learn more about our programs visit our website: [www.dcf.state.fl.us/ess](http://www.dcf.state.fl.us/ess)



# COMMUNITY ACCESS PARTNERSHIP NETWORK

[www.myflorida.com/accessflorida](http://www.myflorida.com/accessflorida)



*AUTOMATED COMMUNITY CONNECTION TO ECONOMIC SELF-SUFFICIENCY*

## ECONOMIC SELF-SUFFICIENCY SERVICES

The Department of Children & Families (DCF) Economic Self-Sufficiency Program (ESS) provides the following services to Floridians:

### **Temporary Cash Assistance**

### **Food Stamps**

### **Medicaid**

### **Refugee Assistance**

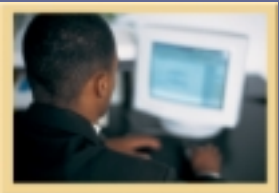
### **Multiple ACCESS Opportunities**

In an effort to provide improved **ACCESS** services for our customers, we are looking for community partners to work with our mutual customers in a "multiple access" approach to self-sufficiency. By maximizing shared resources we are increasing customer access to services needed to strengthen families in the local community by providing different levels of partner involvement.



## VISION

*The vision of the Department of Children and Families Economic Self-Sufficiency Program is to strengthen Florida's families through private, community, and inter-agency partnerships that promote economic self-sufficiency.*



## ACCESS PARTNERSHIP AGREEMENT

### **Department's Role**

- Designate liaison to serve as single point of contact.
- Provide training to community partner staff as needed.
- Provide programmatic assistance to community partner staff in their role as an access point.
- Supply paper applications and literature about programs.
- Process applications completed at the community partner site, determine eligibility for benefits, and notify applicants of eligibility or ineligibility.
- Provide data regarding number of applications received from site and how many of those are pending, approved, or denied.

### **Community Partner's Role**

- Designate liaison to serve as single point of contact.
- Perform agreed to services.
- Provide data and pertinent feedback regarding agreed to services.
- Safeguard client confidential information.

### **ACCESS Partnership Levels**

#### **Partner Level**

- Paper application pick-up point

#### **BRONZE Level -- Partner Level plus...**

- Access to computers to apply for assistance on-line
- Access to telephone to call DCF Customer Call Center toll-free number

#### **SILVER Level -- Bronze Level plus...**

- Drop-off point
- Access to printer to print application summary from web application
- Verify identity of applicant

#### **GOLD Level -- Silver Level plus...**

- Access to fax machine to fax DCF application and/or other required documentation
- Access to copy machine to copy required documentation for DCF
- Provide general assistance in explaining the application process

